

# Terms and Conditions for Freedom Fueled Travel Retreat

## Article 1: Definitions

1. **Service Provider:** The workations and retreats of Freedom Fueled, located at Vechtstraat 38h, Amsterdam, registered under Chamber of Commerce number 69820600, is referred to as the service provider in these general terms and conditions.
2. **Participant:** The individual or entity who registers and participates in the retreat or workation provided by the Service Provider.
3. **Agreement:** The contract between the Service Provider and the Participant for the provision of services, which includes these terms and conditions.
4. **Retreat/Workation:** The specific retreat or workation event organized by the Service Provider as detailed on the Service Provider's website or promotional materials.
5. **Confidential Information:** Any information exchanged between the Service Provider and the Participant that is not publicly known and is considered private or proprietary.

## Article 2: Applicability

1. These terms and conditions apply to all offers, agreements, and deliveries of services by the Service Provider unless expressly agreed otherwise in writing.
2. The latest version of these terms and conditions shall always apply.

## Article 3: Registration and Payment

1. Participants must register for the retreat/workation by completing the registration form on the Service Provider's website.
2. A non-refundable deposit of €1250 ex VAT is required at the time of registration to secure a place.
3. The balance of the retreat/workation fee must be paid in full at least 6 weeks before the start date of the event.
4. Payment plans may be available upon request and must be agreed upon in writing.

## Article 4: Services Included

1. The retreat/workation fee includes accommodation, meals, workshops, activities, and other services as specified in the event description on the Service Provider's website.
2. Travel expenses to and from the retreat/workation location are not included unless explicitly stated.
3. Any additional services or activities not included in the original fee must be paid for separately.

## Article 5: Cancellations and Refunds

1. Participants may cancel their registration by providing written notice to the Service Provider.
2. If cancellation occurs more than 6 weeks before the start date, the Participant will receive a refund of any fees paid minus the non-refundable deposit.

3. If cancellation occurs less than 6 weeks before the start date, no refund will be given.
4. The Service Provider reserves the right to cancel the retreat/workation for any reason. In the event of cancellation by the Service Provider, Participants will receive a full refund of all fees paid.

#### **Article 6: Participant Responsibilities**

1. Participants must disclose any medical conditions, dietary requirements, or other special needs at the time of registration.
2. Participants are responsible for obtaining any necessary travel documents, visas, and travel insurance.
3. Participants must follow all instructions and guidelines provided by the Service Provider during the retreat/workation.

#### **Article 7: Liability and Insurance**

1. The Service Provider is not liable for any direct, indirect, incidental, or consequential damages arising out of the Participant's participation in the retreat/workation.
2. Participants are responsible for their own health, safety, and well-being during the retreat/workation.
3. The Service Provider strongly recommends that Participants obtain travel insurance that covers trip cancellation, medical expenses, and personal belongings.

#### **Article 8: Use of Photos and Videos**

1. The Service Provider may take photos and videos during the retreat/workation for promotional purposes.
2. By participating in the retreat/workation, Participants consent to the use of their images for marketing and promotional purposes unless they provide written notice to the Service Provider opting out.

#### **Article 9: Confidentiality**

1. Both parties agree to treat all confidential information exchanged before, during, and after the term of the agreement as strictly confidential.
2. Confidential information shall not be disclosed to any third party without the prior written consent of the other party, except as required by law.

#### **Article 10: Intellectual Property**

1. All content provided by the Service Provider during the retreat/workation, including but not limited to workshop materials, presentations, and proprietary information, is the intellectual property of the Service Provider.
2. Participants are granted a limited, non-exclusive, non-transferable license to access and use the content for personal purposes only.
3. Participants shall not copy, distribute, or create derivative works from the Service Provider's content without express written permission.

### **Article 11: Code of Conduct**

1. Participants are expected to conduct themselves in a respectful and considerate manner towards other Participants, staff, and the local community.
2. The Service Provider reserves the right to remove any Participant from the retreat/workation for disruptive or inappropriate behavior without refund.

### **Article 12: Dispute Resolution**

1. Any complaints about the services should be reported to the Service Provider in writing within 14 days of the occurrence of the issue.
2. The Service Provider will endeavor to resolve complaints promptly and fairly.
3. Any disputes arising from these terms and conditions shall be governed by the laws of The Netherlands, and the parties agree to submit to the exclusive jurisdiction of the courts in Amsterdam.

### **Article 13: Amendments**

1. The Service Provider reserves the right to amend these terms and conditions at any time. The latest version will always be available on the Service Provider's website.
2. Continued participation in the retreat/workation after any amendments constitutes acceptance of the new terms and conditions.

### **Article 14: Contact Information**

1. For any questions or concerns regarding these terms and conditions, the Participant may contact the Service Provider at:
  - Freedom Fueled
  - Vechtstraat 38h, 1078RM, Amsterdam, The Netherlands
  - [info@freedomfueled.life](mailto:info@freedomfueled.life)